

Cold weather protection to your home

If you are considering going away this winter (even for a short period), please consider the following options to protect your home from frost & water damage:

- Leave your heating on low/timed or frost guard facility (if available)
- Turn off your cold water supply at the stop tap
- Consider lagging any exposed external pipes (outside taps)
- Consider turning off water supply to wash houses and external toilets
- Please consider lagging external taps. Please report any vulnerable exposed water pipes or condensate pipes to our repairs team as below.
- If you have a friend or neighbour who could keep an eye on your property and report any problems to Eden Housing Association on 01768 861400, freephone 0800 3581 401 or email repairs@edenha.org.uk.

