

Covid-19/Coronavirus

Sunday 22 March 2020



In light of the pandemic we are taking the following action to help limit virus spread, look after our most vulnerable customers and keep delivering our most important services. Updates will be provided on our website and Facebook page – please keep checking back. These measures currently apply to 31 March.

We are only booking repairs for

- ✓ Emergencies
- ✓ Health & Safety

Our staff and contractors will ask you if you have been diagnosed or are in isolation/quarantine for Covid-19/Coronavirus.

Our office is closed to the general public, but our staff remain in work and can be contacted by phone 01768 861400.

Our Benefits Advice Service run by the Law Centre will be delivered over the phone rather than in person.

The Homelessness and Housing Advice Service remains open with as much work as possible delivered over the phone rather than in person.

Our assisted living and extra-care schemes have been closed to all visitors other than to family and those delivering vital repairs services or health/care services.