



**Eden Housing Association
Safe & Quality Homes Panel**

**Agenda – 12th August 2025, 5.30pm
via Teams or in person at EHA**

The Safe & Quality Homes Panel believe that their influence within Eden Housing Association's delivery of safe and quality homes will create positive outcomes for EHA and its tenants, by supporting positive change and seeking assurance around home safety and quality related performance and risks.

EHA's requirement to deliver Safe and Quality Homes is outlined within the Regulator for Social Housing's Consumer Standard: Safety and Quality Standard, which will provide the basis for the group's area of interest.

1. Welcome/introductions/apologies
2. Approval of SQHP Terms of Reference
3. Review of data:
 - a. KPI & TSM Scorecard
 - b. Contractor performance and KPI
 - c. Repairs, Asset, Compliance and Void budget/ spend
 - d. Corporate Risk Register
 - e. Consumer Standards Self-Assessment
 - f. Consumer Standards Action Plan
4. Questions and discussion
5. Next steps – decide next session's focus (area within Safety and Quality Standard)
6. Date of next meeting: **12th November 2025, 5.30pm**