



**Eden Housing Association
Safe & Quality Homes Panel**

**Agenda – 30th April 2026, 5.30pm
via Teams or in person at EHA**

The Safe & Quality Homes Panel believe that their influence within Eden Housing Association's delivery of safe and quality homes will create positive outcomes for EHA and its tenants, by supporting positive change and seeking assurance around home safety and quality related performance and risks.

EHA's requirement to deliver Safe and Quality Homes is outlined within the Regulator for Social Housing's Consumer Standard: Safety and Quality Standard, which will provide the basis for the group's area of interest.

1. Welcome/introductions/apologies
2. Review of **Q4 2025/6** (January - March) data:
 - a. KPI & TSM Scorecard (*meeting*)
 - b. Repairs, Asset, Compliance and Void budget/ spend (*meeting*)
 - c. Operational Risk Register monitoring (*in pack*)
3. Brief recap of previous meeting
4. Focus on **Aids and Adaptations** – *Jenny Glassford, Housing Manager and Stella Eggleston, Repairs Manager*
 - a. Review of draft policy (*in pack*)
 - b. Suggested amendments and improvements
 - c. Next steps
5. Skills audit – *Jenny Webb, Engagement and Insight Officer*
6. Date of next meeting: **Thursday 6th August 2026, 5.30pm** (Q1 2026/7 April-June data) *TBC*