



**EDEN HOUSING ASSOCIATION
SCRUTINY AUDIT PANEL (SAP) AGENDA**

**WEDNESDAY 28th JANUARY 2026 AT 1PM
EDEN HOUSING ASSOCIATION, BLAIN HOUSE, BRIDGE LANE,**

		Time	Duration
1. Welcome and Apologies	Chair	1.00pm	<i>5 mins</i>
2. Minutes, and matters arising from last meeting	Chair	1.05pm	<i>10 mins</i>
3. SAP review of performance and satisfaction: • Tenant Satisfaction Measure results Q3 • KPI report Q3 • Complaints summary Q3	All	1.15pm	<i>30 mins</i>
4. SAP to identify subject and instruct Taskforce review	All	1.45pm	<i>20 mins</i>
5. Operations and Consumer Committee Tenant Engagement Report Q3	Jenny	2.05pm	<i>20 mins</i>
6. AOB	Chair	2.25pm	<i>10 mins</i>
7. Date of next meeting	Chair	2.35pm	<i>5 mins</i>

Future meeting dates:

Meetings will be held online/ in person as necessary, on the third Wednesday of every **other** month

Proposed: Wednesday 18th March 2026, 1pm Blain House